

East Hagbourne Parish Council

Flood Plan : Residents Summary Sheet

How to guard against flooding

What to do if there is a flood

Who to contact

Some parts of East Hagbourne adjacent to Hacca's Brook have suffered infrequent, but significant flooding events, the most recent of which were in 2007/08 and 1990.

Since 2007, East Hagbourne Parish Council has worked closely with the authorities to minimise the likelihood of future flooding through improved maintenance of the stream. As part of this effort, local volunteers are playing their part in keeping the stream clear both where it runs through gardens and downstream from Blewbury Road.

This Summary Sheet contains information on how to recognise when there is a risk of flooding and what action to take, who including key contact details.

You are encouraged to read the full Flood Plan for East Hagbourne, which can be found on the village web site <http://www.easthagbourne.net>

How Will You Know There is a Risk of Flood?

(a) Flood alerts issued by the Environment Agency

- To register or check out current flood warnings in force use the Environment Agency website: www.environment-agency.gov.uk/subjects/flood/floodwarning
- Or ring Floodline on 0845 988 1188, You can get direct access to recorded flood warnings for our area by selecting Option 1 and entering the quickdial number 171 331

(b) Listen to local radio and TV

- Listen to local radio and TV for weather information. Or use the Met Office web site http://www.metoffice.gov.uk/weather/uk/se/abingdon_forecast_weather.html to monitor weather developments.

(c) Local Warning Signs

(i) Stream Condition

Watch the stream near your property and note if the water is above its normal level.

For a more precise evaluation, look at the stream and road surface at the Blewbury Road Bridge, downstream (east) side.

Flood Watch: The stream water level tops the spillway and starts to flow through the culvert and into the lower channel. *No immediate cause for alarm, the lower channel is intended to carry excess water*

Flood Warning: The stream level is approaching the top of the culvert between the upper and lower channels. *Immediate danger of flooding. Take action.*

(ii) Road Condition

Watch how water clears from the road surface during and following rain. If water stands in the road to a significant depth and does not rapidly drain away, the road drains may be blocked. Another sign of a blocked drain is water flowing **out** of a road drain

Alert authorities immediately

NOTE: During torrential rain, the flow may temporarily exceed the capacity of the drains to remove it - use judgement.

ATTACHMENT 2: KEY CONTACTS

East Hagbourne Parish Council

Clerk: Mrs Laura Lloyd
07891 551851
easthagbourneparishcouncil@gmail.com

Environment Agency

Floodline: Recorded flood warning information for our area:
Tel 0845 988 1188 or 0345 988 1188, select option 1,
then enter quick-dial code 171 331
Incident hot line: 0800 80 70 60

South Oxfordshire District Council / Monson

135 Eastern Avenue, Milton Park, Milton, OX14 4SB. Tel 01235 422 422
engineering.services@southandvale.gov.uk 01235 422679
SODC Emergency Help Line (outside office hours): 01235 422410

Oxfordshire County Council, Highways

Speedwell House, Speedwell Street, Oxford, OX1 1NE
Blocked surface water drains:
<https://www.oxfordshire.gov.uk/residents/roads-and-transport/street-maintenance-z/flooding>
0845 310 11 11 or email: highwayenquiries@oxfordshire.gov.uk

Concerned for a vulnerable person: Call Oxfordshire County Council
8.30am - 5pm - 0345 0507666
Out of hours - emergency duty team 0800 833 408

Thames Water

Report a leak in the road 0800 714 614 (24hrs)
<https://www.thameswater.co.uk/help-and-advice/bursts-and-leaks/report-a-leak-or-burst-pipe>
Flooding from the sewer 0800 316 9800 (24hrs)
<https://www.thameswater.co.uk/help-and-advice>

Gas If you smell gas call 0800 111 999 (24 hours)

Electricity To report a hazard on or near overhead electricity lines, phone 105
or 0800 31 63 105.

In case of emergency: Dial 999

The Police: Co-ordinate the emergency services in a major flood incident and help with
evacuation of people from their homes where it is necessary.

The Fire & Rescue Service: Is primarily responsible for saving life.

For non-emergencies, You can contact the police on 101
and the fire service on 01865 895999.
They may also pump out floodwater (Contact your local service to ask about
this. There may be a charge for this service).

Medical Help If you have any health concerns during or after a flood call the NHS non-emergency number 111 when you need medical help fast but it's not a 999 emergency.