

East Hagbourne Parish Council

Flood Plan : Residents Summary Sheet

How to guard against flooding

What to do if there is a flood

Who to contact

Some parts of East Hagbourne adjacent to Hacca's Brook have suffered infrequent, but significant flooding events, the most recent of which were in 2007/08 and 1990.

Since 2007, East Hagbourne Parish Council has worked closely with the authorities to minimise the likelihood of future flooding through improved maintenance of the stream. As part of this effort, local volunteers are playing their part in keeping the stream clear both where it runs through gardens and downstream from Blewbury Road.

This Summary Sheet contains information on how to recognise when there is a risk of flooding and what action to take, who including key contact details.

You are encouraged to read the full Flood Plan for East Hagbourne, which can be found on the village web site <http://www.easthagbourne.net>

How Will You Know There is a Risk of Flood?

(a) **Flood alerts issued by the Environment Agency**

- To register or check out current flood warnings in force use the Environment Agency website: www.environment-agency.gov.uk/subjects/flood/floodwarning
- Or ring Floodline on 0845 988 1188, You can get direct access to recorded flood warnings for our area by selecting Option 1 and entering the quickdial number 171 331

(b) **Listen to local radio and TV**

- Listen to local radio and TV for weather information. Or use the Met Office web site http://www.metoffice.gov.uk/weather/uk/se/abingdon_forecast_weather.html to monitor weather developments.

(c) **Local Warning Signs**

(i) **Stream Condition**

Watch the stream near your property and note if the water is above its normal level.

For a more precise evaluation, look at the stream and road surface at the Blewbury Road Bridge, downstream (east) side.

Flood Watch: The stream water level tops the spillway and starts to flow through the culvert and into the lower channel. *No immediate cause for alarm, the lower channel is intended to carry excess water*

Flood Warning: The stream level is approaching the top of the culvert between the upper and lower channels. *Immediate danger of flooding. Take action.*

(ii) **Road Condition**

Watch how water clears from the road surface during and following rain. If water stands in the road to a significant depth and does not rapidly drain away, the road drains may be blocked. Another sign of a blocked drain is water flowing **out** of a road drain

Alert authorities immediately

NOTE: During torrential rain, the flow may temporarily exceed the capacity of the drains to remove it - use judgement.

ATTACHMENT 2: KEY CONTACTS

East Hagbourne Parish Council

Clerk: Mr Robin Parsley, 30 Blewbury Road, East Hagbourne.
01235 814687, rpehpc@btinternet.com

East Hagbourne Flood Group

Co-ordinator: Dr David Rickeard, 36 Blewbury Road, East Hagbourne.
01235 813373, david@rickeard.org.uk

Tadley Group: Mr Andy Price, 32 Blewbury Road, East Hagbourne.
01235 811357, andymprice@hotmail.com

Village Group Mr Ben Dakin-Norris, 3 Shoe Lane, East Hagbourne.
07738297350, lethalfrog@me.com

Environment Agency

Floodline: Recorded flood warning information for our area:

Tel 0845 988 1188, select option 1, then enter quick-dial code 171 331

Incident hot line: 0800 80 70 60

South Oxfordshire District Council / Monson

Benson Lane, Crowmarsh Gifford, Wallingford, Oxfordshire OX10 8NU, Tel 01491 823475

Waterways contacts: Dave Baldwin dbaldwin@monson.co.uk
Sri Srirathan ssrirathen@monson.co.uk

SODC Emergency Help Line: 01491 824033

Oxfordshire County Council, Highways

Speedwell House, Speedwell Street, Oxford, OX1 1NE, Tel: 01865 815780

Blocked surface water drains, Road problems including potholes:

0845 310 11 11 or email: highwayenquiries@oxfordshire.gov.uk

Thames Water

Report a leak in the road 0800 714 614 (24hrs)

Flooding from the sewer 0845 9200 800 (24hrs)

Gas If you smell gas call 0800 111 999

Electricity To report a hazard on or near overhead electricity lines, phone 0800 404 090

In case of emergency: Dial 999

The Police: Co-ordinate the emergency services in a major flood incident and help with evacuation of people from their homes where it is necessary.

The Fire & Rescue Service: Is primarily responsible for saving life.

They may also pump out floodwater (Contact your local service to ask about this. There may be a charge for this service).

NHS Direct

If you have any health concerns during or after a flood call NHS Direct on 0845 46 47 for advice and information.